



## Who we are

An established national charity, KIDS leads the way in providing disabled children and their families with support to thrive, not just survive. We ensure disabled children from birth to 25 have the opportunity to learn, play, build friendships, gain confidence and improve their wellbeing and we provide vital time, emotional and practical support to parents and siblings.

## Contact us

### Hull SENDIASS

182 Chanterlands Avenue,  
Hull,  
HU5 4DJ

Telephone: 01482 467541

Email: SENDIASSduty@kids.org.uk

 [www.kids.org.uk/hull-sendiass](http://www.kids.org.uk/hull-sendiass)  
<http://hull.mylocaloffer.org>

 [www.Facebook.com/KIDS Hull Sendiass](http://www.Facebook.com/KIDS Hull Sendiass)  
 @KIDSHull



Registered charity number: 275936

## How the service works

We offer flexible support to meet your needs. All work is specific and time limited. We will work with you to identify your desired outcome and how we can support you to move towards this.

**“I think it’s a fantastic service. It’s changed my views on my child’s education and has given me the strength and confidence which will give my child the best outcome on his education.”**



Giving  
**disabled children**  
a brighter future

# Hull

## SEND Information, Advice and Support Service (SENDIASS)

## KIDS SENDIASS

Hull SENDIASS is a free, confidential and impartial service for parents and carers, children and young people (up to 25 years).

We also offer a separate Young person's SENDIASS service specifically for those over 16.

Our experienced team of practitioners offer impartial, confidential, free advice and support on all matters relating to SEND. Our aim is to empower you to make informed decisions.

### Opening times

Monday to Friday 9am - 5pm

### Duty telephone advice

You can contact our duty officer on (01482) 467541 or by emailing [sendiassduty@kids.org.uk](mailto:sendiassduty@kids.org.uk)

### Drop-In sessions

We operate a number of drop in sessions around the city. No appointment necessary. Dates and times are available online on the Hull Local Offer website and on Hull SENDIASS and KIDS social media pages.

## How can I access the service?

Our free and impartial service is available for parents, carers, children and young people and their families with a special educational need and or disability that are a resident in Hull.

As an initial point of contact we operate a phone advice line for all enquiries; alternatively you can attend one of our drop-in sessions based around the city.

Our staff will be able to advise you on what support and information will be appropriate at this point and take referral details if needed.



**“We cannot praise SENDIASS enough for their help and support. They have given me the confidence boost I needed.”**

## We provide:

- Information regarding the local offer, local policy and SEN/ disability law from independently trained staff
- Advice for parent/carers, children and young people on gathering, understanding and interpreting information and applying it to their own situation
- Personalisation of personal budgets
- Information on the local authority's processes for resolving disagreements, its complaints procedures and means of redress
- Signposting children, young people and parents to alternative and additional sources of local and national information, advice and support
- Individual casework and representation where needed including support in attending meetings, contributing to assessments and reviews and participating in decisions about outcomes for the child or young person
- Support for parents and young people in managing mediation and appeals to the SEND Tribunal